

Problem- based learning (PBL)

Medical Education Department
Faculty of Medicine,
Alexandria University.

Speakers

| | |
|--|--|
| Prof. Dr. Naglaa Moustafa Abdelhady Mashaal | Professor of Internal Medicine, Undergraduate Program coordinator, Member in Medical Education Department Faculty of Medicine, Alexandria University. |
| Dr. Mennatallah Hassan Rizk Ismael | Lecturer of Medical Education, Faculty of Medicine, Alexandria University. |
| Dr. Hanaa Saeed Saad El-Hoshy | Lecturer of Medical Education, Faculty of Medicine, Alexandria University. |
| Nouran Nader Mohammed Afify | Assistant Lecturer in Medical Education, Faculty of Medicine, Alexandria University. |

Agenda

| Time | | Activity |
|------------------|--|----------------------|
| 8.30 – 9 am | Registration , pretest | |
| 9 – 9.15 am | Overview about Manchester program in Faculty of dentistry, Alexandria University | Presentation |
| 9.15 – 9.30 | PBL Workshop agenda | |
| 9.30 – 10.00 am | Demo PBL case | Video Group activity |
| 10.00 – 10.45 am | Group reflections on PBL | Group activity |
| 10.45 – 11 am | Coffee Break | |
| 11 – 11.20 am | PBL educational strategy <ul style="list-style-type: none">- The emergence of problem-based learning- What is PBL?- Rationale for PBL?- PBL and educational theory: Learning how to learn | PPT Presentation |
| 11.20 – 11.40 am | <ul style="list-style-type: none">- PBL process/steps- PBL Ground rules- PBL problem construction | Presentation |
| 11.40 am– 12 pm | <ul style="list-style-type: none">- Roles of tutor and students in PBL tutorials | Presentation |
| 12 pm – 12.20 pm | <ul style="list-style-type: none">- Assessment of tutor, students and group performance in PBL tutorials: Checklists and rubrics | Presentation |
| 12.20 – 12.40 pm | Conclusion: Recap of the main points PBL Challenges, barriers | Group Discussion |
| 12.40 – 1 pm | Post test and Evaluation | |



Contents outline

**The emergence of problem-based learning in medical education
(Traditional vs. innovative curricula)**

What is PBL? Rationale for PBL?

PBL and educational theory: Learning how to learn

PBL process/steps

PBL Ground rules

PBL problem construction

Roles of tutor and students in PBL tutorials

**Assessment of tutor, students and group performance in PBL tutorials:
Checklists and rubrics**

PBL Challenges, barriers and outcome issues



FACULTY OF
MEDICINE | كليات الطب



Student-Centered Learning

Small Group Learning

Problem Based Learning

Prof Naglaa Mashaal,

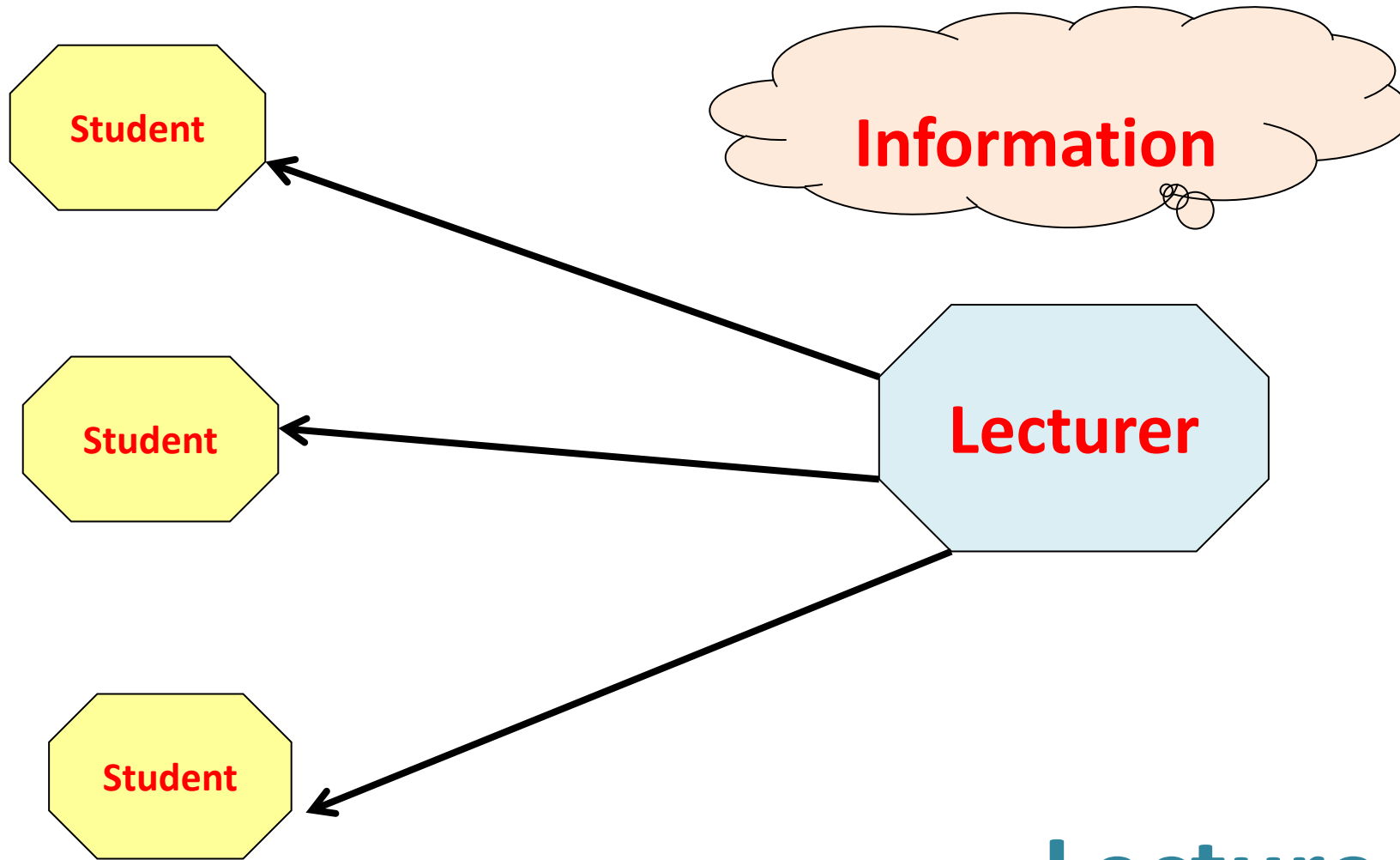
MD, PhD, Internal Medicine
Faculty of Medicine, Alexandria University
undergraduate Program director
Member in Medical education Department
Master of Health Professions Education,
Maastricht and Suez- Canal Universities

**New-Innovative
Curricula**

SPICES
← Continuum →

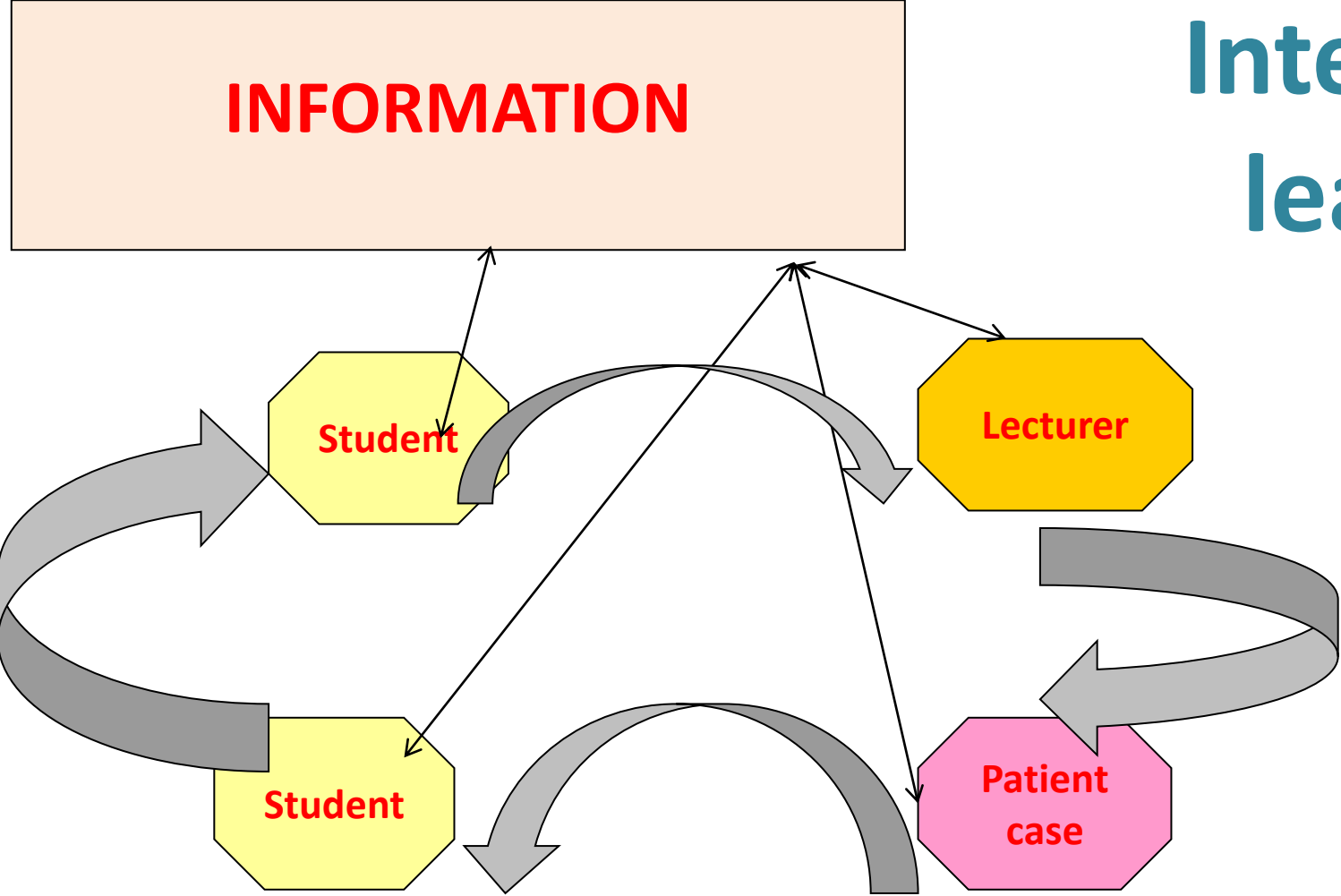
**Traditional
Medical Curricula**

| | | |
|----------|-------------------------|------------------------------|
| S | Student-centered | Teacher-centered |
| P | Problem-based | Information gathering |
| I | Integrated | Discipline-based |
| C | Community-based | Hospital based |
| E | Elective | Standard |
| S | Systematic | Apprenticeship-based |



Lecture

Interactive learning



Small Group Learning

WHY ?

Students
play an active role



- Teamwork
- Listening
- Recording
- Cooperating
- Negotiating
- Explaining
- Critical evaluation of literature
- Use of resources
- Presentation skills
- Independent responsibility for learning
- Sharing information
- Respect others





Small Group Learning

HOW ?

Small Group Learning

- ✓ Small Group Discussion
- ✓ Group Assignments
- ✓ Team based learning (TBL)
- ✓ **Problem based learning (PBL)**
- ✓ Case based learning (CBL)
- ✓ Practical / Clinical Sessions

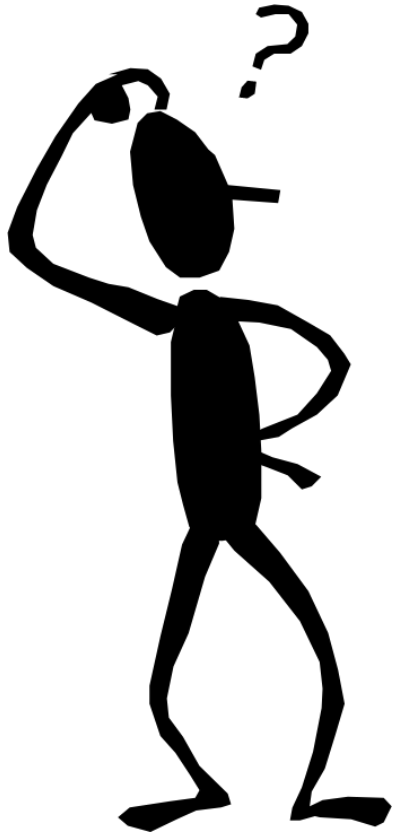
Active participation

Face-to-face contact

Purposeful activity

PBL

What Is It?

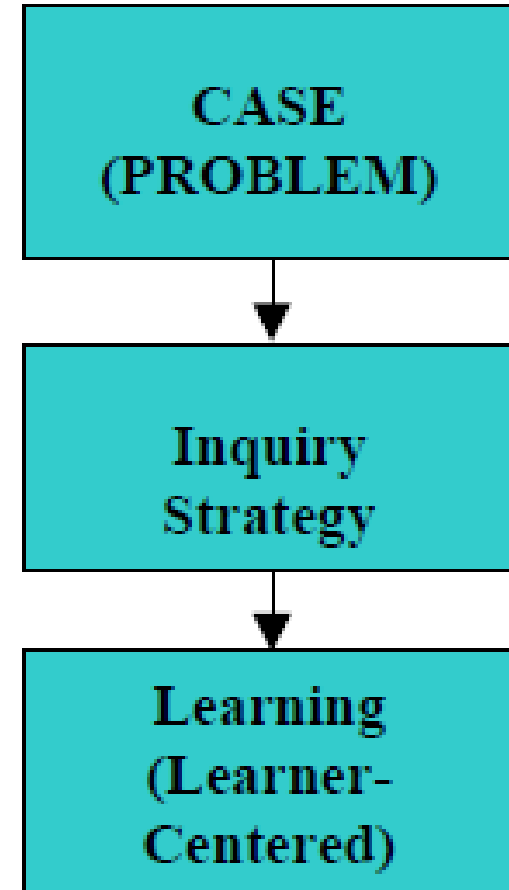


PBL

An instructional **student-centered approach** which uses carefully constructed problems as a context for students to:

- The problem is the stimulus for the need to know.
- define their learning needs
- apply their knowledge & skills to solve a structured problem

What is Problem-Based Learning (PBL)?



Traditional approaches have been criticized because they:

-
- Create an artificial divide between the basic and clinical sciences.
-
- Have students struggle to apply the Knowledge.
-
- No apparent relevance of basic sciences

Traditional Learning

Students are **given the information** they need to know.

Students are **asked to memorize** the information.

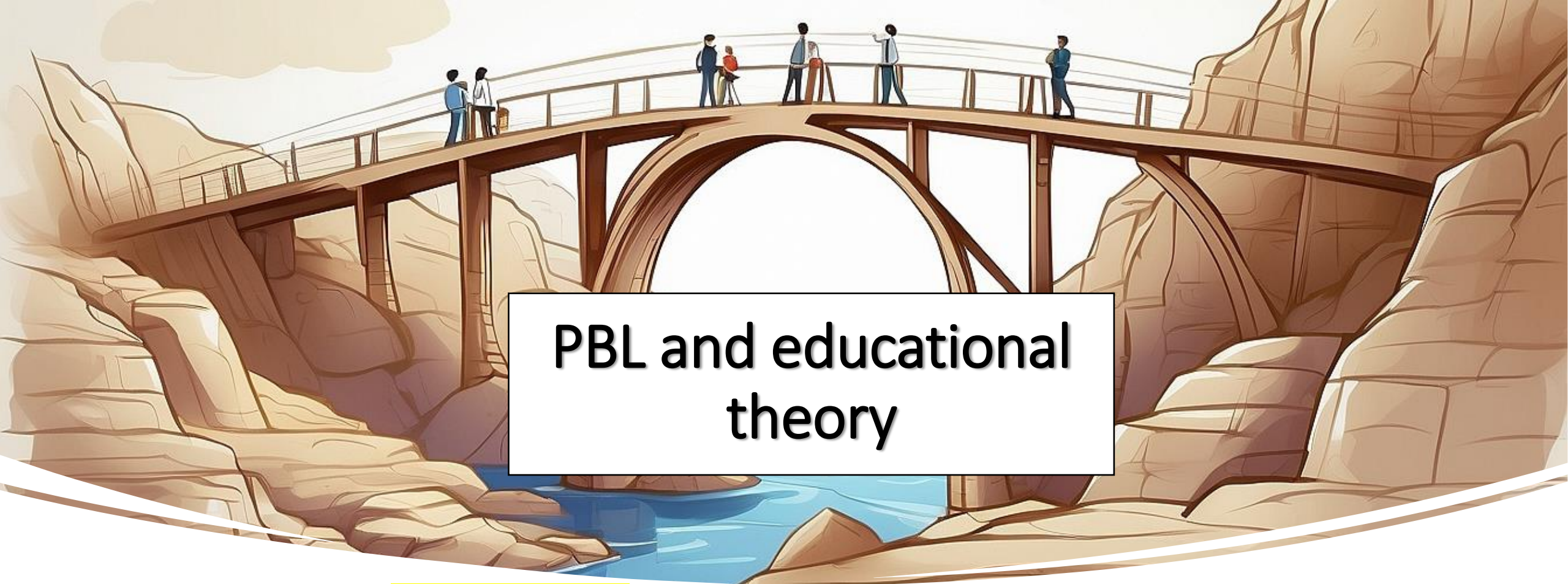
Students are **assigned a problem** to apply the information.

PBL

Students are **assigned a problem** they need to solve.

Students must **identify the needed information**.

Students **learn the information and apply it** to solve the problem.



PBL and educational theory

- Students have **pre-existing** knowledge, skills, beliefs and experiences that affect what and how they learn.
- PBL helps learners build a **bridge** between what they **already know** and what they **need to know**.

The rationale for PBL

- **learning is:**

- Student-centered
- Motivating for the student
- Relevant to a career in medicine
- Adaptable to the needs of the student



The rationale for PBL

- Students develop clinical reasoning and problem-solving skills



- Promote interpersonal skills and the ability to work as a team member.

The rationale for PBL



- Learning how to learn.

The rationale for PBL

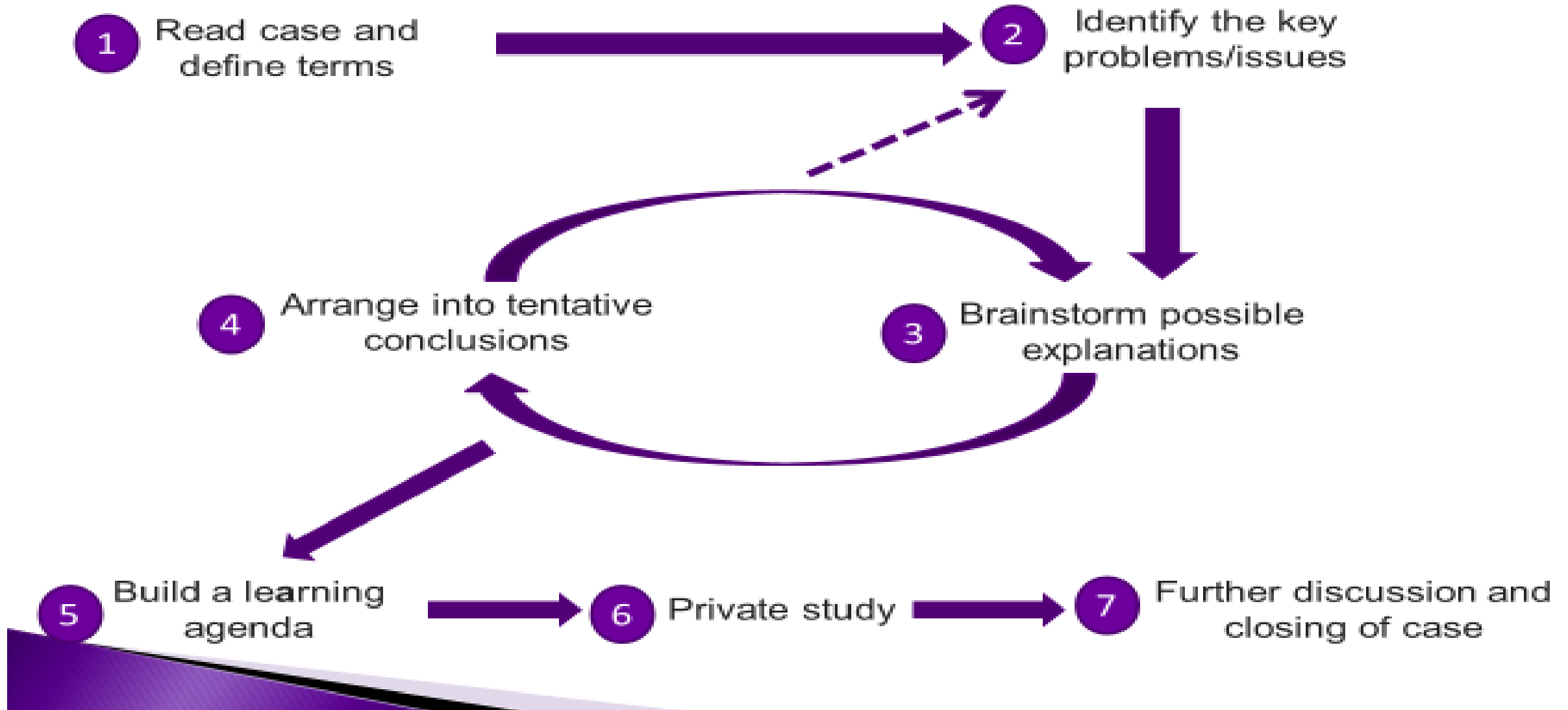


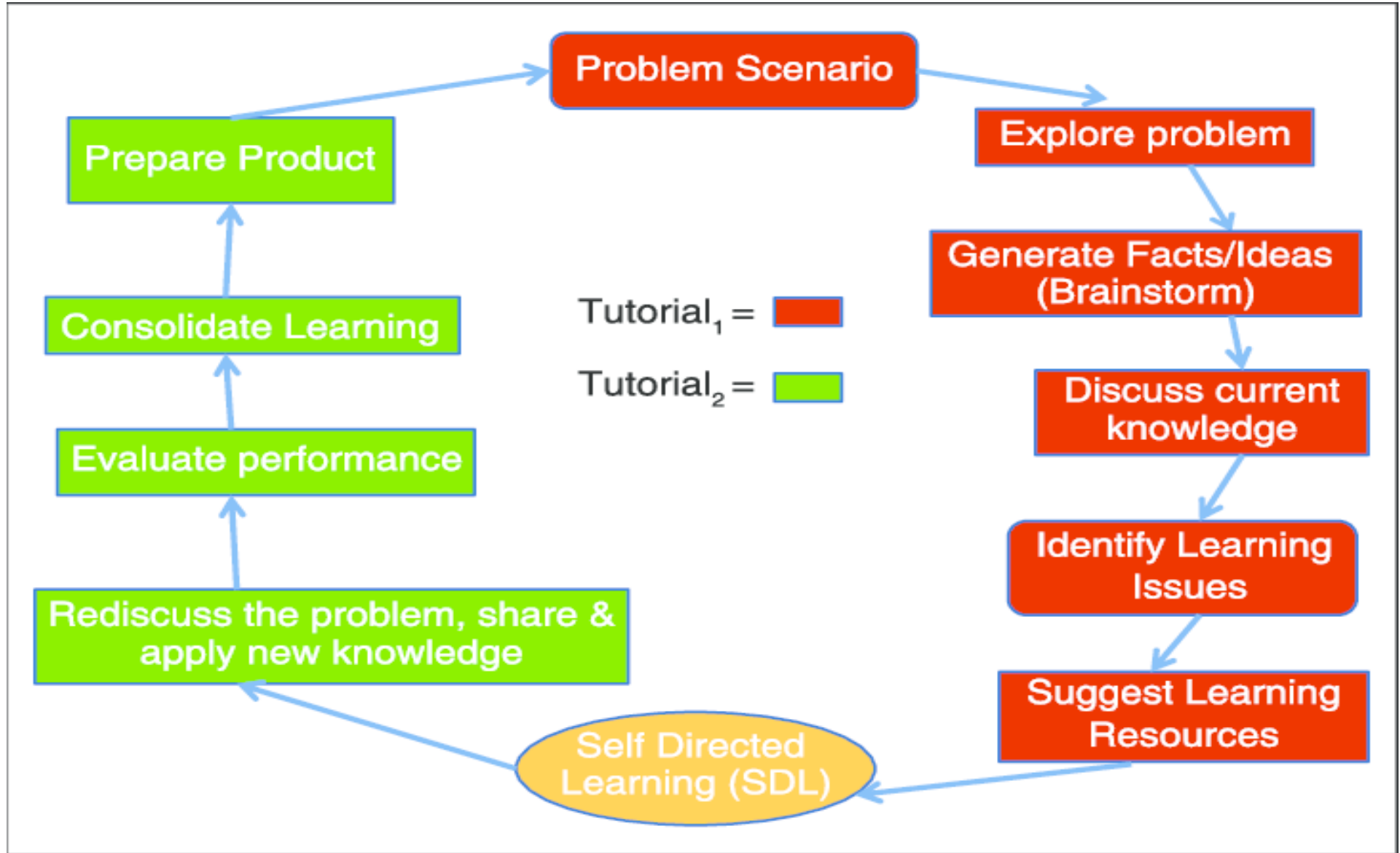


PBL process/steps and ground rules

Dr. Hanaa Saeed Saad El-Hoshy
Lecturer of Medical Education,
Faculty of Medicine,
Alexandria University.

PBL process

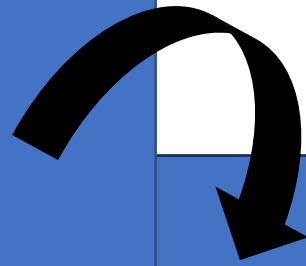




Session 1

1hr

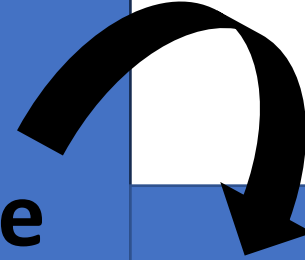
**Define the learning
agenda**



Session 2

1.5 hrs

**Discuss and share
what you have
learnt**



session 3

1 hr

**Application of
knowledge**

2 weeks

A large, thick black double-headed arrow pointing left and right, spanning the width of the diagram. The text "2 weeks" is centered below the arrow.

PBL tutorial process

- *Step 1 –Session 1*
- **Read the Problem aloud and clarify unfamiliar terms**
- scribe lists unexplained terms after discussion.



Case 1: Tom visits his dentist

1 Tom was glad that his regular dental check-up was before he started University. He
2 knew that future appointments might be difficult. The dentist greeted him and asked if
3 there had been any problems since they last met and if his health was good. Tom
4 certainly looked a fit and healthy 18 year old.

5

6 Extra-oral examination showed no abnormality or swellings. Intra-oral examination
7 showed a healthy oral mucosa, the alveolar mucosa appeared bright red and the
8 gingival mucosa pale pink. There was some mild gingivitis associated with interdental
9 plaque deposits. A Basic Periodontal Examination was performed. All teeth expected
10 were present.

11

12 Tom noticed his dentist used a hand gel before putting on his gloves, and wondered if
13 this was better than washing them with soap. He thought about asking the dental
14 nurse about this on his way out, but she seemed too busy clearing everything up to be
15 interested in his questions.

PBL tutorial process

- *Step 2 – Session 1*
- Define the problem(s) to be discussed from all views.
- Look for significant components (cues) and discuss
- scribe records a list of agreed problems.



PBL tutorial process

- *Step 3 – Session 1*
- suggesting possible explanations on the basis of prior knowledge; and identify areas of incomplete knowledge
- scribe records all discussion.



PBL tutorial process

- *Step 4 – Session 1*
- Formulate learning agenda;
- tutor ensures learning agenda is aligned with learning objectives.



Definitions



Learning Agenda

PBL tutorial process

- *Step 5* – Private study
- all students gather information to the achieve learning agenda.



PBL tutorial process

- **Step 6, 7 – Session 2:** Share information and apply knowledge, cite resources used
- tutor checks learning and may assess the group.




PBL tutorial process

- **Session 3:**

Application of knowledge

- Topics for the activities reflect specific aspects of the LOs from the case and may reflect practical sessions.





Trigger materials for PBL scenarios

- Paper-based clinical scenarios
- clinical laboratory data
- Photographs
- Video clips
- Journal articles
- A real or simulated patient

A vintage, weathered metal key with a circular ring handle and a notched bit, resting on a piece of white, torn paper. The paper is placed on a dark, textured surface. The word "SUCCESS" is printed in a bold, black, sans-serif font on the white paper.

SUCCESS

Rules

Problem

Facilitator

Students

Feedback



**GROUND
RULES**



PBL ground rules

There are two types of ground rules:

I. Programmatic ground rules

II. Group interaction

Programmatic ground rules

Punctuality and
regular attendance

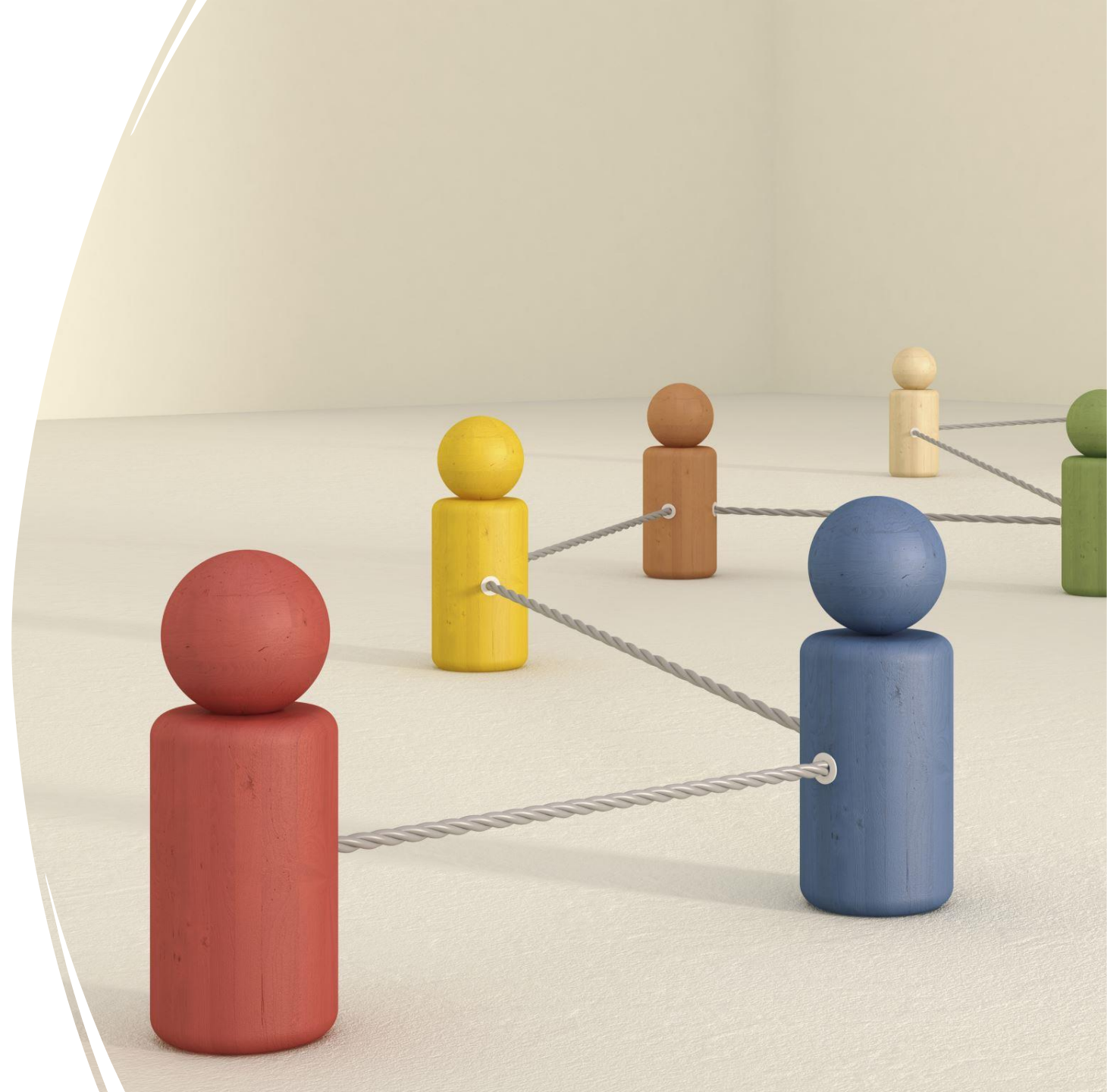
Roles of tutor and
students

Following all the
steps in the
tutorial process

Having all students
research major
learning issues

Conducting
regular reflection
and assessment

Group interaction



Types and
balance of
participation

Handling
conflict and
sensitive issues

Being well-
mannered and
respectful

Providing
constructive
feedback

PROBLEM
BASED
LEARNING

**Realistic,
authentic**

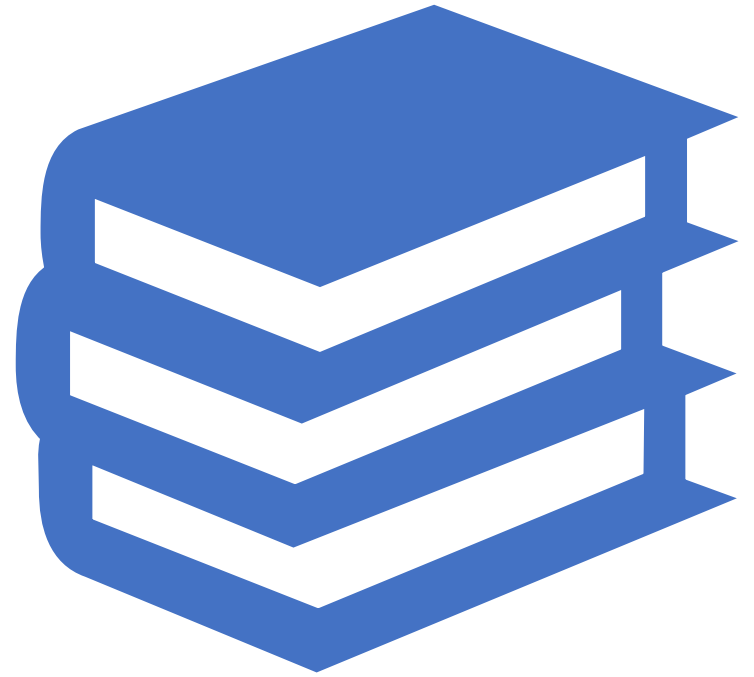
**Integration of
knowledge**

**Challenging
but fit
student's
level**

**Addressing
the pre-set
learning
objectives**

**Logical in
their flow**

Types of the problems





**Explanation
problem**

**Clinical
Reasoning
Problem**

**Moral
Dilemmas
problem**



Roles of tutor and students in PBL tutorials

Nouran Nader Mohammed Afify
Assistant Lecturer in Medical Education,
Faculty of Medicine,
Alexandria University

Roles of students in PBL tutorial

- Chair (Leader)
- Scribe
- Time-keeper
- Group members



The Chair

- Student
- Start and end discussion on time
- Invite other students to participant in the discussion
- Summarize the discussion
- Check accuracy what is written with the group



The Scribe

- Ensure key issues are recorded properly
- Write on two boards (one for unfamiliar terms, cues) the other board will be for learning agenda
- Check with chair and group members the accuracy of what is written
- Summarize, paraphrase learning agenda
- Circulate learning agenda



PBL Group members

- Participate in the discussion and ask questions
- Support chair and scribe
- Engage in the self study
- Share learning sources
- Reflect on their learning and behaviors



What's your
ROLE?

Facilitator

Resource

Evaluator

So, what I need to be aware of
when I facilitate PBL session

!!!!

Keeping students on track

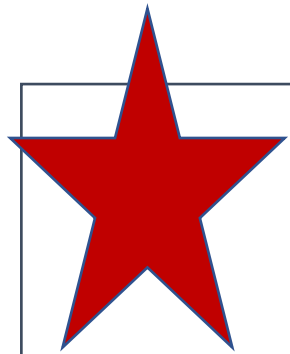
Challenge their thinking by asking and not explaining

Help students integrate basic and clinical sciences within case

Facilitate developing high order thinking learning agenda
Asking why and how

**Avoid teaching
and dominating**

**Maintain group
dynamics**



**Provide
feedback and
encouragement**

**Facilitate self
assessment
and reflection**

Perfect Good Job

Support

Good start!!, you managed to explain the link between cholesterol and patient condition, so let us read the case more time and I want you to think if you need to provide additional explanation

I think this will do for the case, try to do better next time

Challenge

You did not bring anything to discussion

Feedback with the
good Judgment

**Ask What did
you well and
why**

**Then you
analyze what
they thought
well**

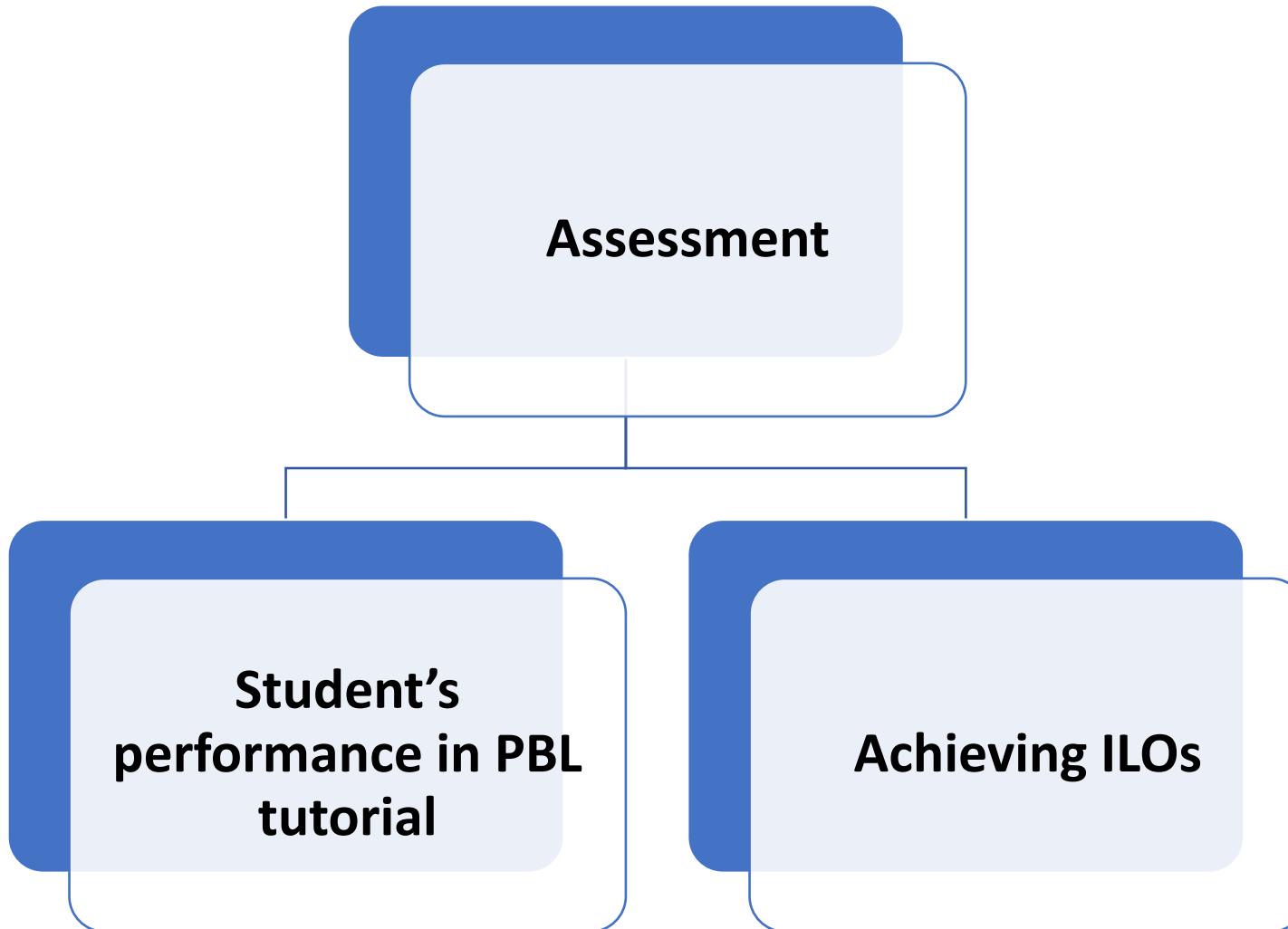
**What they need
to do better next
time and why
and how**

**Then analyze
what needs
improvement
with some
suggestion**

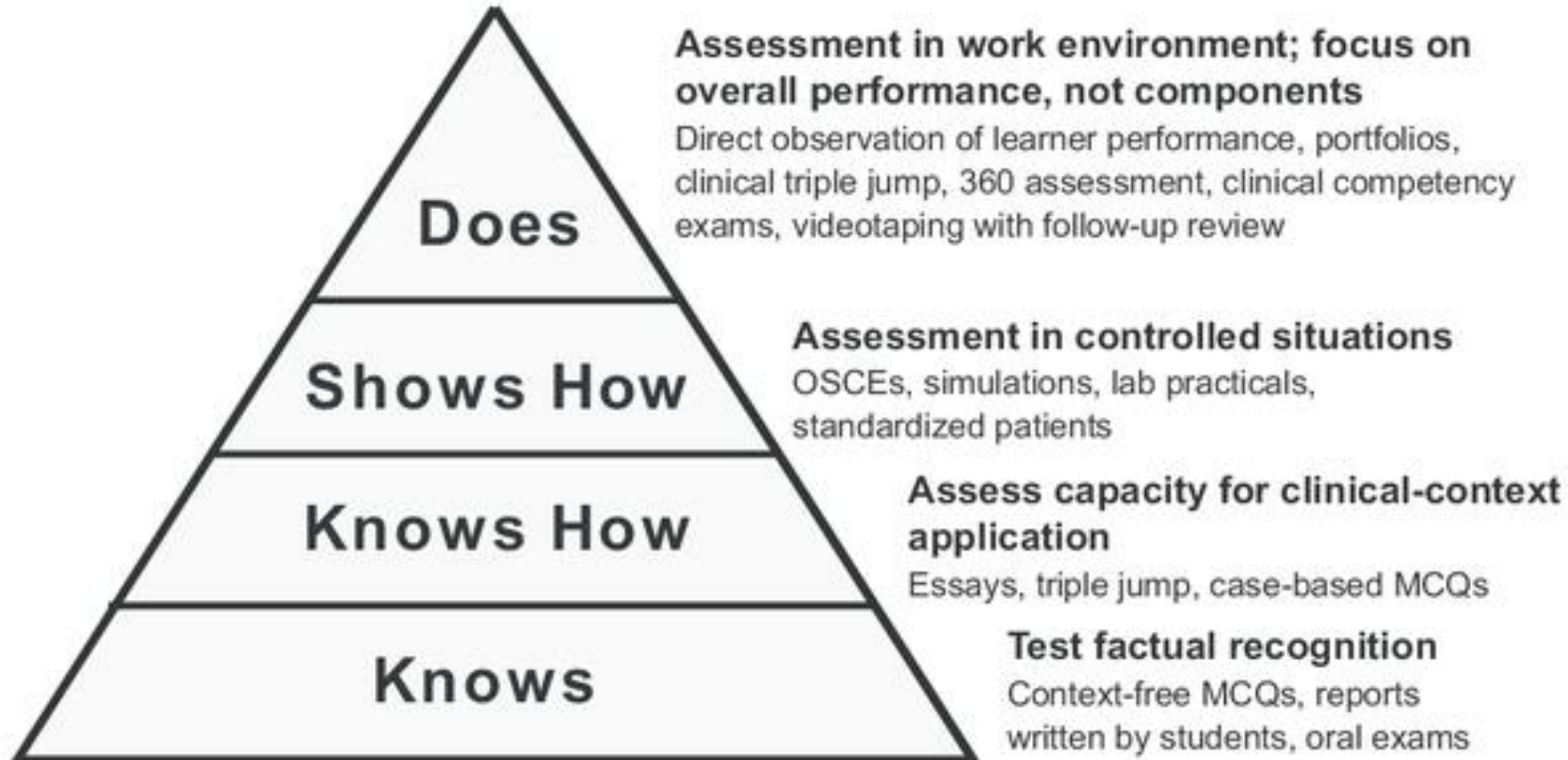
How to deal with difficult- shy-reluctant students in PBL

Next workshop

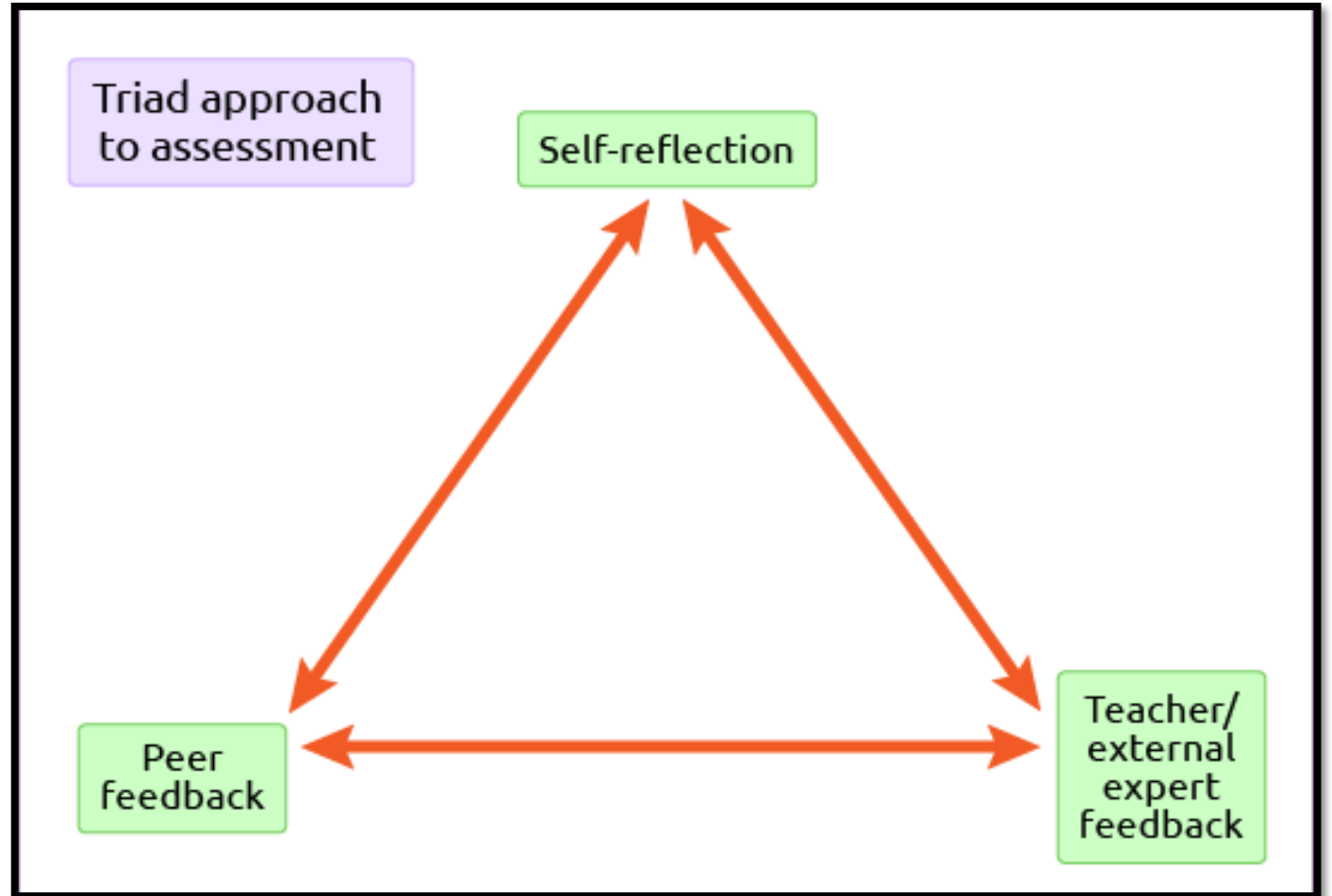
Assessment of students in PBL



Assessment of learning outcomes



Student's performance during PBL



What are the criteria on which tutorial performance is based?

- Students are assessed in five areas:
- **✓ Knowledge Base**
- **✓ Reasoning / Decision-Making**
- **✓ Communication**
- **✓ Assessment**
- **✓ Professional Behavior**

What are the criteria on which tutorial performance is based?

Knowledge Base

- Demonstrates adequate preparation for tutorials
- Asks appropriate clarifying questions
- Makes connections between ideas and facts that cross levels of organization
- Integrates knowledge and information from multiple sources
- Summarizes issues clearly and succinctly
- Integrates biology with the other perspectives (behavior and population)
- Presents both big picture and details when discussing learning issues
- Uses variety of information resources
- Demonstrates knowledge of ethical principles

Reasoning Process/Decision-Making

- Supports statements with reasoning and evidence
- Recognizes the boundaries of own knowledge by:
 - defining learning issues
 - asking questions
 - ending fruitless discussions
- Evaluates quality of various information sources
- Develops clearly defined, relevant, mechanism-oriented learning issues
- Relates hypotheses to clinical evidence
- Advances discussion and understanding with appropriate questioning
- Applies concepts from prior blocks and other components of the curriculum
- Demonstrates ability to translate and abstract patient data into correct medical terminology

What are the criteria on which tutorial performance is based?

Communication

- Uses correct pronunciation and spelling
- Speaks clearly
- Listens critically to others as demonstrated by:
 - contributing to discussions
 - seeking clarification and verification from others
 - summarizing discussions
- Contributes to discussions in ways that promote group learning
- Checks for shared understanding
- Uses a variety of media and methods (diagrams on the board, flow charts, tables, etc.) to facilitate communication
- Seeks consensus
- Makes presentations that are logical, ordered, and responsive to needs of learners

Assessment

- Participates in self, peer, and group assessment
- Uses specific examples during self, peer, and group assessment
- Recognizes and articulates areas in need of improvement
- Receives constructive feedback in an open, nondefensive manner
- Critically assesses concepts in a logical, constructive manner

Professional Behavior

- Attends tutorials regularly and arrives punctually
- Behaves toward others in a courteous, kind, caring, and respectful manner
- Accepts responsibility
- Conducts him/herself in an honest manner
- Incorporates feedback and implements plans for improvement
- Modulates personal behavior to promote healthy group functioning
- Applies ethical principles

Case 1 Session 3: Tooth Morphology Exercise

Your task:

Eddie, an 8 year old boy, visits your practice for a dental check-up. On examination he appears to have good oral hygiene, no restorations and appropriate dentition for his age. One member of the group should write the group's answers on this document below. You have **25 minutes** for the activity. You will then share your answers with the tutor.

Knowledge
assessment

1. Chart the teeth that you would expect to see in Eddie's mouth using (i) the Palmer notation and (ii) the FDI notation. For each notation place the tooth symbols in the appropriate quadrant similar to the one below. [6 marks]

W X Y Z | Z Y X W
W X Y Z | Z Y X W

- (i) Palmer notation:

|
|

- (ii) FDI notation:

|
|

2. For each of the following *permanent* teeth state the tooth type, whether maxillary or mandibular, and the tooth symbol in Palmer notation. [18 marks]

Knowledge assessment

Case 1 Session 3 Tutor Notes: Tooth Morphology Exercise

5 minutes Introduction and group allocation

25 minutes Preparation of task

10 minutes both groups to feedback results and subsequent discussion of task

5 minutes Group marks and feedback of group performance

This session is designed to test the students' understanding of tooth identification and eruption dates. In addition, it should develop their team working skills and encourage them to think in a logical, organised manner.

Divide the EBL group into 2 groups. Give each group the Q&A sheet. Allow them 25 minutes to complete the task and fill in the answer sheet. At the end of 25 minutes go through the answers of both groups awarding marks according to the mark scheme below. Ask the students to explain what features of the teeth they used for identification.

Your task:

Eddie, an 8 year old boy, visits your practice for a dental check-up. On examination he appears to have good oral hygiene, no restorations and appropriate dentition for his age. One member of the group should write the group's answers on this document below. You have 25 minutes for the activity. You will then share your answers with the tutor.

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W X Y Z | Z Y X W

W X Y Z | Z Y X W

2. For each of the following permanent teeth state the tooth type, whether maxillary or mandibular, and the tooth symbol in Palmer notation. [18 marks]

Student's reflection form

How do students know how they are doing in EBL?

| Excellent | Satisfactory | Cause for Concern |
|---|--|---|
| During Session 1, capable of establishing the relevance/meaning of significant components ('cues') in the case and linking such cues together | During Session 1, usually capable of pointing out significant components ('cues') of the case, and explaining what they mean | During Session 1, does not pick out significant components ('cues') or does not explain their relevance |
| During Session 1, capable of establishing what is already known by the group, making speculative hypotheses and identifying what information is still missing | During Session 1, usually capable of establishing what is already known | Not capable of recalling prior knowledge to shed light on case and not capable of applying current knowledge to a new case |
| Always prepared for the entire learning agenda | Prepared for some parts of the agenda | Not prepared |
| Finds interesting anecdotes/articles besides classic textbooks | Sticks to textbooks | Sticks to Wikipedia |
| Reports information, without notes, in a conversation style | Reports information | Does not report information at all or over-relies on reading from notes |
| Explains concepts clearly and in a lively style, starting from the big picture and then going into details. Asks for help when needed | Explains concepts but may need prompting or correcting from the rest of the group | Does not attempt to explain concepts or explains concepts illogically, getting bogged down in details or by information that cannot be remembered |
| Attempts to clarify points that have been misunderstood by the group | Draws the group's attention to points that are not understood | No attempts to explain misunderstandings; gives up easily |
| Uses the whiteboards or overheads effectively and appropriately; use adds to the discussion and does not hinder the flow of the session | Sometimes uses the whiteboards / overheads | Does not use whiteboards or overheads; turns the EBL discussion into a mini-lecture |
| Always challenges others' statements when appropriate | Occasionally challenges others' statements when appropriate | Accept statements, never challenges what someone else says |
| Asks probing and thoughtful questions to stimulate discussion | Asks questions to stimulate discussion | Unquestioning |
| Genuine enthusiasm throughout the sessions | Can muster some enthusiasm | Disinterested, head on table |
| Shares information willingly | Shares when asked | Secretive, does not share sources |
| Tries to include all members, including quieter students | Usually includes everyone | Excludes individuals |
| Attitude is considerate, understanding | Attitude is considerate, understanding | Intolerant, impatient |
| Never dominates discussion | Generally does not dominate discussion | Dominates discussion |
| Does not interrupt others | Does not interrupt others | Interrupts others |
| Always listens well to the conversation | Mostly listens well to the conversation | Does not listen |
| Adds on relevant comments | Attempts to add on relevant comments | Adds on irrelevant comments breaking the flow and logic of conversation or simply repeats what others have already said |
| Capable of sharing relevant personal experience with group | Shares personal experience, although sometimes not always relevant to discussion | Does not share any experience |
| Volunteers for tasks willingly | Acts as scribe or chair | Fails to take on group tasks |

Student reflection form

During Session _ Case _ , please rate your own **contribution** and **professionalism** using the scales: Excellent / Satisfactory / Cause for concern (see 'How am I doing in EBL?'). Give the form to your EBL tutor who will give you written feedback on your performance.

| | | Contribution | Professionalism | Staff signature | Date |
|------------|--|--------------|-----------------|-----------------|------|
| Cases ____ | | | | | |

During Cases ____, what went well for me personally? and for the group? What could be improved?

Tutor comments (if you do not agree with the student's self-appraisal please state here). What did the student do well? What could be improved?

An Evaluation Survey for EBL

Sections 1 and 2 of this evaluation refer to the part of your module where you were learning through Enquiry Based Learning¹. For the purposes of this evaluation questionnaire, we will refer to it as 'the activity'.

Section 1

For each statement, tick one box to indicate your response as follows:

- 1 = strongly disagree
- 2 = disagree
- 3 = neither agree or disagree
- 4 = agree
- 5 = strongly agree

| | Statement | 1 | 2 | 3 | 4 | 5 |
|----|--|---|---|---|---|---|
| 1 | I felt that I understood the learning process in this activity | | | | | |
| 2 | I learned about how to present my findings to an audience | | | | | |
| 3 | I found this activity difficult | | | | | |
| 4 | This activity helped me to develop my team working skills | | | | | |
| 5 | I learned how to plan my learning | | | | | |
| 6 | During the module, I was given opportunities to establish my own research questions | | | | | |
| 7 | The staff focused more on encouraging me to find information than on giving me the facts | | | | | |
| 8 | The activity was more about analysing and evaluating information than it was about memorising it | | | | | |
| 9 | I feel I am better able to find information from different sources | | | | | |
| 10 | I am more confident in my ability to evaluate the information I have found | | | | | |
| 11 | I feel I am better able to evaluate different sources of information | | | | | |
| 12 | I needed a lot of support from staff in this activity | | | | | |
| 13 | This activity helped me to discover what was expected of me as a learner | | | | | |
| 14 | The group was effective in developing shared goals | | | | | |
| 15 | I enjoyed working in this way | | | | | |

¹ Evaluators might wish to replace 'Enquiry Based Learning' with some other term that is understood by the students, e.g. Design exercise, Problem Based Learning, an investigative study etc.

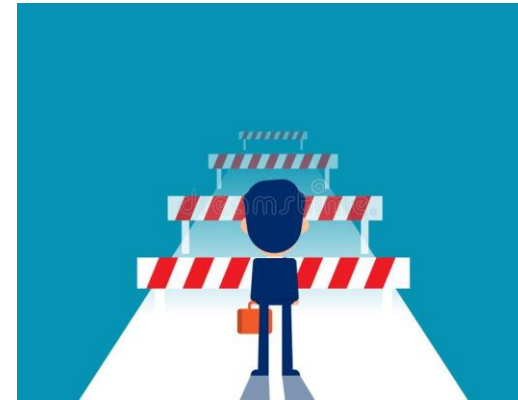
Section 2

Please add a comment to follow the introductory statement

During the activity

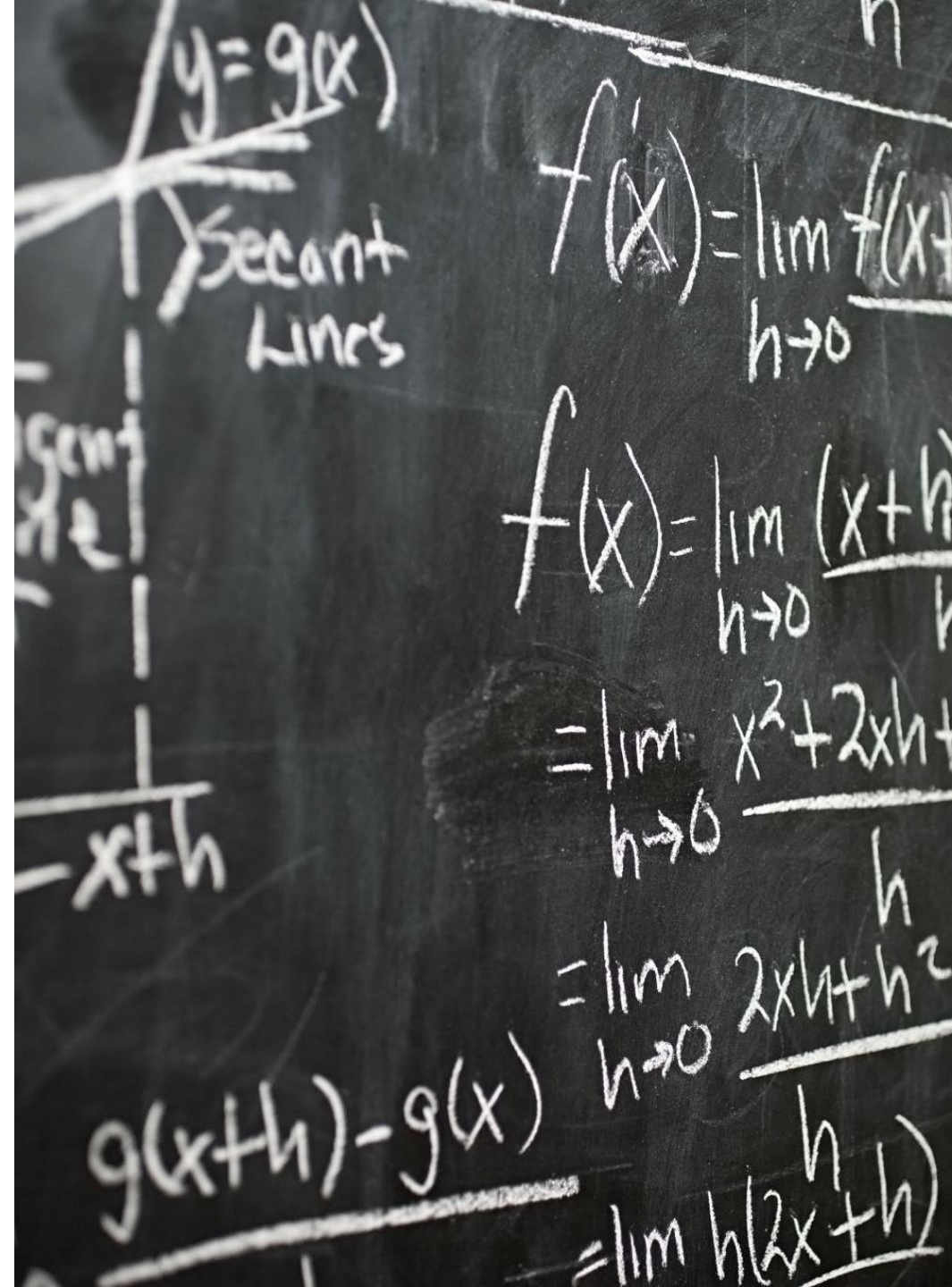
| | |
|----------|--|
| 1 | The thing I found most helpful was..... |
| 2 | The most useful thing/skill I learned was..... |
| 3 | The thing that most changed the way I learned was..... |
| 4 | What made learning most effective for me was..... |
| 5 | The thing I found most difficult was.... |
| 6 | To help me to improve as a learner, what I need to work on is..... |
| 7 | What I need to stop doing, which hinders my learning, is.... |
| 8 | To help me improve as a learner, I would like my tutor to: Stop..... Start... Continue..... |

PBL Challenges, barriers and outcome issues



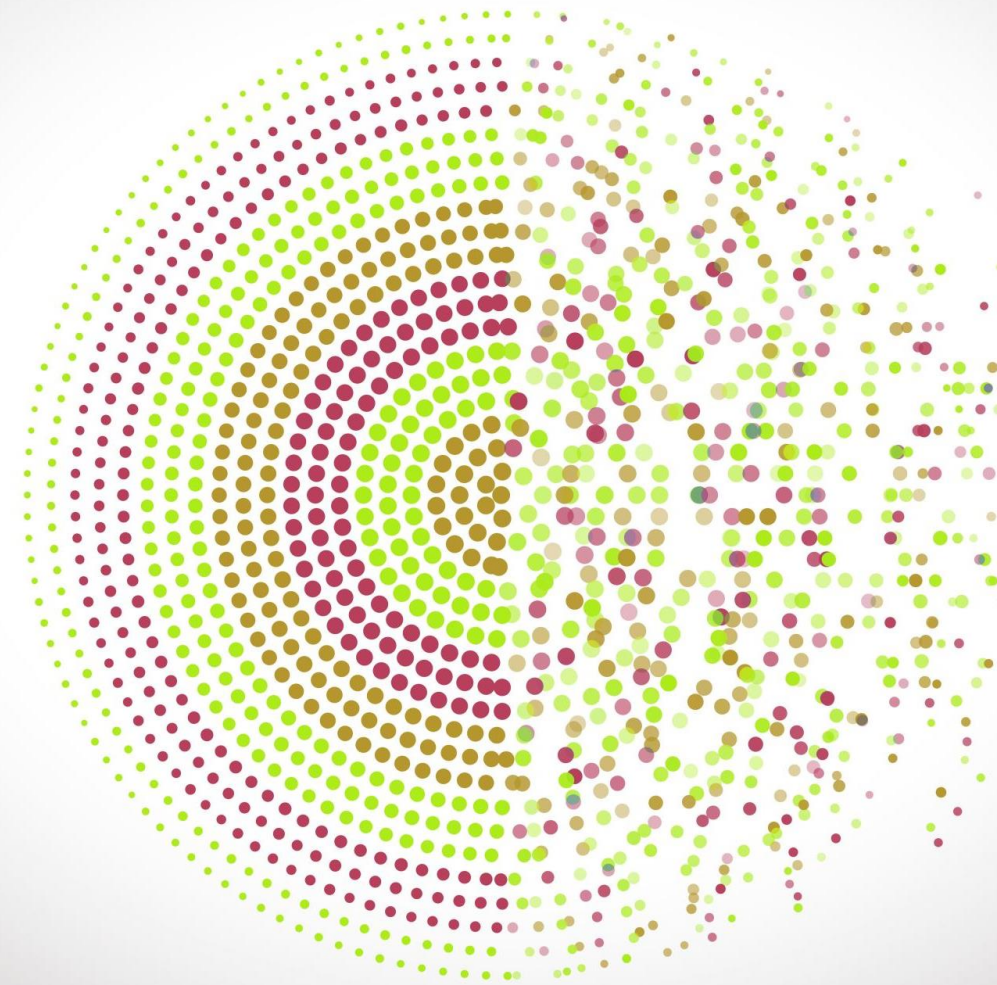
Challenges of PBL

- PBL is costly, with significant start-up and maintenance costs
- PBL is demanding on staff time
- PBL is stressful for both students and staff
- Students acquire less knowledge of the basic sciences
- It may be difficult to implement PBL when class sizes are large, or when there is a lack of enthusiasm for the process



Problem-based learning: Challenges, barriers and outcome issues

- **Difficulties in integration**
- **Difficulties in creating problems**
- **Political and professional challenges**
- **Time consuming**
- **Required changes in assessment**
- **Substantial change in management and organizational structure**
- **Student asked for more feedback**



Problem-based learning: Challenges, barriers and outcome issues

Disagreement within some groups

Resource intensive

A number of stressors were unique to adapting to PBL

Students were less clear about the goals/ objectives of curriculum.

Extra-time required from students compared to traditional lecture-based subjects.

References

- Guide To Problem-Based Learning (PBL). Division of Educational Development & Research, Teacher & Educational Development, University of New Mexico School of Medicine, 2002.
- Atwa HS, Al Rabia MW. Self and Peer Assessment at Problem-Based Learning (PBL) Sessions at the Faculty of Medicine, King Abdulaziz University (FOM-KAU), Intel Prop Rights 2014, 2:3
- Lee M, Wimmers PF. Validation of a performance assessment instrument in problem-based learning tutorials using two cohorts of medical students. *Advances in Health Sciences Education*. 2016 May 1;21(2):341-57.



Thank
you